

Half Day – Working with Deaf Colleagues



Overview

Come on this course to gain an insight into the world of deafness. Learn about deafness in general and then find out specific tips and strategies to help you work with your colleague more effectively. Take part in appropriate interactive activities e.g. lip reading or fingerspelling.

All courses are tailored to suit the needs of the individual member of staff and their communication preferences. They can have as much input as they wish. The course is designed to break down barriers for the whole team.

Who should come on the course?

- People who work with a colleague who is deaf or hard of hearing.
- The employee who is who is deaf or hard of hearing.
- Line managers who manage deaf or hard of hearing staff.

Learning Outcomes

By the end of this course you will:

- Understand all ranges of deafness (hard of hearing, deafened, deafblind and deaf) and what communication methods there are.
- Know more about your colleague's communication preferences.
- Demonstrate an improved ability to use good communication tactics in various work situations e.g. meetings, day to day and socially.
- Know what assistive equipment is used and its limitations.
- Be aware of how hearing loss impacts a person's wellbeing and energy levels.

HearFirst is an independent award winning training provider.

Passionate about Equality and Diversity, Specialist in Disability Related Training

HearFirst, Lower Acre, Todmorden Road, Bacup, Lancashire, OL13 9EB

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Course Content

- Registration, welcome and introductions
- Definitions, Terminology and Statistics
- Communication Methods
- What might deafness sound like?
- Good Communication in various work situations
- How the technical aids to communication work (and their limitations)
- Deaf Awareness Quiz
- Evaluation and close

Booking Information

- **Organisations** - Training can be at your venue on dates to suit you for up to 15 delegates. Funding may be available from the governments Access to Work Scheme.

Please contact HearFirst for further information.

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