

Half Day Understanding Deafness



Overview

Come on this course to gain an insight into the world of deafness. Learn about people with varying levels of hearing loss and the different ways they communicate. Take part in interactive activities e.g. lip reading and fingerspelling.

Who should come on the course?

- Front line staff
- People who work with a colleague who is deaf or hard of hearing
- People involved in recruitment and promotion

Learning Outcomes

By the end of this course you will:

- Understand all ranges of deafness (hard of hearing, deafened, deafblind and deaf) and what communication methods there are
- Demonstrate an improved ability to use good communication tactics
- Know what assistive equipment is available.
- Be aware of professionals that help deaf people access various situations
- Know what you can do differently to improve service to deaf and hard of hearing people.

HearFirst is an independent award winning training provider.

Passionate about Equality and Diversity, Specialist in Disability Related Training

HearFirst, Lower Acre, Todmorden Road, Bacup, Lancashire, OL13 9EB

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Course Content

- Registration, welcome and introductions
- Definitions, Terminology and Statistics
- Communication Methods
- What does deafness sound like?
- Good Communication
- Technical aids to communication including hearing aids
- Human aids to communication and hearing dogs
- How can YOU become more accessible to deaf people?
- Evaluation and close

Booking Information

- **Organisations** - Training can be at your venue on dates to suit you for up to 15 delegates.
- **Individuals** - Individuals may want to book on one of our open courses.

Please contact HearFirst for further information.

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