

Half Day Equality and Diversity

Venues



Overview

An interactive and engaging insight into the relevance and value of Equality and Diversity to your venue. Explanation of key points of the Equality Act 2010 (including the 9 protected characteristics) to help venues meet their legal obligations. This course is run by tutors with disabilities themselves and includes activities with real life examples to embed understanding of different types of discrimination. The course has a positive and 'can do' feel to it.

Who should come on the course?

All employees and volunteers at all levels of your venue e.g. theatre, cinema, conference venue, function suites and meeting rooms etc.

Learning Outcomes

By the end of the session you will:

- Feel more positive, confident and responsible towards equality and diversity.
- Have a deeper awareness of what the Equality Act is there for, who it protects and the benefits to your venue.
- Have an increased understanding of your responsibilities under the legislation including challenging discrimination.
- Be aware of the impact of your own attitudes when providing and planning a great visitor experience.
- Understand different types of discrimination.
- Feel confident and knowledgeable in encouraging good practice within your venue.

HearFirst is an independent award winning training provider.

Passionate about Equality and Diversity, Specialist in Disability Related Training

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Course Content

- Welcome and introductions, aims and objectives
- What is equality and diversity?
- Why does our venue take equality and diversity seriously?
- Equality Act 2010 and 9 Protected Characteristics
- Understanding discrimination and the terms used (using quiz with venue related examples)
- Impact on 'people and our venue' of being fair and diverse
- Summary
- Final questions, evaluation and close.

Booking Information

- **Organisations** - Training can be at your venue on dates to suit you. Please contact us for further information.

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