

Full Day Visual Awareness



Overview

Come on this course to gain an insight into the world of blindness and partial sight. Learn what you and your organisation can do to improve access to services. Take part in interactive activities to help you understand the nature and effects of serious sight problems.

Who should come on the course?

- Front line staff
- People who work with a colleague who is blind or partially sighted
- Managers with the responsibility for purchasing equipment, designing or refurbishing accommodation
- People involved in recruitment and promotion

Learning Outcomes

By the end of the day you will:

- Understand visual impairment and the causes and effects of different types of eye conditions.
- Know your legal responsibilities towards visually impaired people.
- Be familiar with Etiquette and guiding.
- Be able to identify barriers for your customers or colleagues with a visual impairment?
- Be able to offer practical solutions to improve access to services and employment opportunities for people who are blind or partially sighted.
- Feel confident about working with visually impaired people in an appropriate and sensitive way.

HearFirst is an independent award winning training provider.

Passionate about Equality and Diversity, Specialist in Disability Related Training

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Course Content

- Welcome and Introduction
- Icebreaker activity
- Understanding visual impairment;
- Causes and effects of different types of eye conditions.
- The Equality Act – Legal responsibilities towards visually impaired people
- Etiquette and guiding
- A visual impairment Accessible design
- How the built environment can affect someone with Identifying barriers
- What are the barriers for your customers with a visual impairment?
- What effect do the barriers have?
- How can they be overcome?
- Tips on how to make the environment and information more accessible including assistive technology
- Questions, Evaluation and close.

Booking Information

- **Organisations** - Training can be at your venue on dates to suit you for up to 15 delegates.
- **Individuals** - Individuals may want to book on one of our open courses.

Please contact HearFirst for further information.

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