

Full Day Understanding Deafness



Overview

Come on this course to gain an insight into the world of deafness. Learn about people with varying levels of hearing loss and the different ways they communicate. Take part in interactive activities e.g. lip reading and basic British Sign Language.

Who should come on the course?

- Front line staff
- People who work with a colleague who is deaf or hard of hearing
- Managers with the responsibility for purchasing equipment, designing or refurbishing accommodation
- People involved in recruitment and promotion

Learning Outcomes

By the end of the day you will:

- Know tactics and strategies for good communication.
- Have a deeper understanding of how YOU and your organisation can be more accessible to deaf people?
- Feel positive attitude towards deaf and hard of hearing people.
- Be aware of statistics of deafness.
- Know what it can sound like to be deaf.
- Be able to identify clues to help you recognise deaf people.
- Understand limitations of lip-reading.
- Be able to produce the Finger spelling alphabet and know some basic British Sign Language
- Understand how technology is used by deaf people including hearing aids.
- Know the range of human aids to communication.
- Know of sources of information for specific deaf issues

HearFirst is an independent award winning training provider.

Passionate about Equality and Diversity, Specialist in Disability Related Training

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Course Content

- Welcome and introductions
- Definitions, Terminology and Statistics
- What does deafness sound like?
- Recognising deaf people
- Good and bad communication
- Lip reading and practical communication tactics
- Finger spelling and basic British Sign Language
- Technical aids to communication including telephones
- Hearing aids
- Human aids to communication and hearing dogs
- How can YOU become more accessible to deaf people?
- Evaluation and close

Booking Information

- **Organisations** - Training can be at your venue on dates to suit you for up to 15 delegates.
- **Individuals** - Individuals may want to book on one of our open courses.

Please contact HearFirst for further information.

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