

Bite Sized Learning: Deaf and Hard of Hearing People who Lip Read

Overview

This session is all about improving communication with people who 'don't hear too well'. Experience for yourself the limitations of lip reading and learn what you can do to make it easier for people lip reading you. Gain new, effective skills to help you repair communication breakdowns both face to face and even on the phone.

Who should come on the course?

All employees at all levels of the organisation. Tenants, volunteers and students. Content is tailored for different groups.

Learning Outcomes

By the end of this session you will:

- Know more about the range of deaf and hard of hearing people who might lip read
- Understand how the environment can help and hinder lip readers
- Know how to have an effective face to face conversation.
- Have strategies to use whilst you are on the phone with someone who is having difficulty hearing you.
- Be confident in repairing a communication breakdown if things go wrong.

Booking Information

- **Organisations** - Training can be at your venue on dates to suit you for up to 15 delegates. Please contact us for further information.

HearFirst is an independent award winning training provider.

Passionate about Equality and Diversity, Specialist in Disability Related Training

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