

# Front of House Staff

## Creating 'Sense Able' Visits



### Overview

Come on this full day hands on course to gain an insight into sensory disabilities. Hear from tutors, who are deaf and blind themselves, how they (and others) access Museum and Gallery works. Experience simulation activities to understand both barriers and solutions to accessibility issues.

### Who should come on the course?

- This course is aimed at front line staff working in Museums, Galleries and other similar visitor situations.

### Learning Outcomes

#### By the end of this course you will:

- Know the extent of the UK population affected by sensory impairments.
- Be aware of possible barriers and solutions in terms of access for people with sensory impairments.
- Have experienced a snapshot of deafness, blindness and partial sight within the public space.
- Understand the range of communication methods deaf and deafblind people use.
- Know the best conditions and strategies for making the most of communication with deaf and hard of hearing people.
- Have confidence approaching, guiding and describing works to a blind visitor if required.
- Understand the importance of practising your skills on a regular basis.

HearFirst is an independent award winning training provider.

Passionate about Equality and Diversity, Specialist in Disability Related Training

**HearFirst, Lower Acre, Todmorden Road, Bacup, Lancashire, OL13 9EB**

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### Course Content

- Registration, welcome and introductions.
- Statistics, terminology and definitions.
- Identifying barriers on both sides.
- Experiencing deafness in the Museum
- More about deafness and communication methods used
- In my shoes - personal experiences of deafness and blindness
- Look at the variety of ways people might see.
- Guiding - learn more and have a go.
- Describing objects in the Gallery – we all can do it!
- Give Me Your Hand – a 30 minute film about deafblindness
- The Gallery Experience – practical activity in pairs
- Feedback and commitment to action
- Evaluation and close

### Booking Information

- **Organisations** - Training can be at your venue on dates to suit you for up to 15 delegates.

Please contact HearFirst for further information.

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